

REVIEW MANAGEMENT SERVICE

Review Management for Small and Medium Businesses

JETREP ONESTOP REVIEW MANAGEMENT SERVICE

Over 90% of buying decisions about your business are taken without your input. Every day customers are searching or talking about your business on websites like Facebook, Google, Bing, Yelp, TripAdvisor, blogs and elsewhere, and this chatter has a direct impact on your revenue — it's time you joined the conversation with our help.

The **JETREP** Review Service allows control over your online presence. We can help by correcting online listings, responding and posting reviews,* allowing you to benchmark yourself against competitors and more.









\$595 setup and initial posts* Monthly Management Fee

90% of customers say buying decisions are influenced by online reviews



Verify listings to improve your search rank

Hear what people are saying all over the web

Push positive reviews out to multiple sources

Stay in the know with regular reports

Mike's Cars



JETREP improves the

accuracy of your online

business listings across

review sites, directory

networks. We manage

Google, Facebook and

Twitter from one point.

Inconsistent listing data

can lead to poor search.

sites and social



We compile mentions from a variety of sources, including news sites, blogs and social networks. Plus, highlight the most positive and negative mentions using automated sentiment

analysis.



review. Much appreciated! Generate new positive **JETREP** reports break

reviews and deals with negative ones. We pull in results from major review websites to view overall scores. You can act on which keywords your customers are using to describe your business.

down how your business is faring in online conversations and helps you understand engagement as part service. Alerts are also sent when new info is found and collated.



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JETREP MANAGED SERVICE BENEFITS

Most business owners don't have time to monitor, manage and respond to all the reviews they receive online. The solution is to have us help generate new reviews, respond to and manage reviews, mentions and reputation for you. As a part of this specialised service our staff will craft responses to both negative and positive reviews for you to approve and then we post on your behalf. You can also use the tool yourself and can take control as required.

- Provides a pro active service to generate, monitor or manage your online reviews and reputation
- Allows you to discover what your customers are saying about your business on review sites, blogs and social networks from our regular reports
- We ensure your key online listings are consistent across the web and social media
- We monitor your company's activity on social media
- See and act on how your online presence compares to your competition
- Receive regular reports and updates that help improve your presence
- Have us gather reviews from customers on your behalf both online and on-site with Review
 Generation control in which reviews go public or may stay private

73% lose trust in brands due to inaccurate local business listings.

Review Solicitation



Our Review Generation tool empowers businesses to effortlessly collect new reviews!

Review Response



We have a proven approach to review management. We respond to negative and positive reviews

Let us manage and build your online reputation one review at a time!

4/5 consumers use search engines to find local information like business address, hours and directions.

Company: Phone Sales: Phone Sydney: Email:

Website:

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